



INDIAN INSTITUTE OF BANKING & FINANCE

(An ISO 21001:2018 Certified Institute)

Professional Development Centre – Western Zone

Program on “Management of Operational Risk in Banks & FIs”

In Virtual Mode

From 14th to 16th May 2025



Open to Members & Non-Members

Individual participants can also register for the programme at their own cost

Program Co-ordinators: Mr. Shiv Kumar Gupta & Shijoy Joseph

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BRIEF BACKGROUND

Established on 30th April 1928 as a company under Section 26 of the Indian Companies Act, 1913, the Indian Institute of Banking & Finance (IIBF), formerly known as the Indian Institute of Bankers (IIB), is a professional body of Banks, Financial Institutions, and their employees in India. IIBF during its 97 years of service been actively involved in examination, training & academics. It has emerged as a premier institute in banking and finance education.

Considering the emerging requirements of finance professionals in the ever-changing dynamic environment, IIBF has been providing quality training. The programs are designed in consultation with industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis.

The regular offerings in varied areas prepare the finance professionals ahead of the impending change. IIBF has state-of-the-art training facilities at its Leadership Centre at Mumbai and it has four Professional Development Centers (PDCs) at Mumbai, Delhi, Chennai and Kolkata catering to the increasing demand for the focused training programmes.

ABOUT THE PROGRAMME

Operational risk is defined in the capital framework as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk is inherent in all banking products, activities, processes and systems, and the effective management of operational risk is a fundamental element of a bank's risk management programme.

Operational risk is pervasive, complex, and dynamic. Unlike market and credit risk, which tend to be in specific areas of business, operational risk is inherent in all business processes. Operational risk may manifest in a variety of ways in the banking Operations.

Negligence in managing operational risk can impact the internal business processes, growth and customer service. Banks with a strong culture of risk management and ethical business practices are less likely to experience damaging operational risk events and are better placed to effectively deal with such events, if they occur.

OBJECTIVES

- The programme aims at developing understanding among participants about :
- Various components of Operational Risk management.
- Analysing Operational risk environment and its mitigation.
- Role of Information and Communication technology in operational risk management framework
- Disruption Scenarios and BCP

CONTENT OVERVIEW

- Basel Committee and other Regulatory Guidelines on Operational Risk framework
- Business Line Identification
- Operational Risk Assessment tools
- Modelling and budgeting of expected future losses due to operational risk
- Internal and External Frauds- Preventive aspects
- Cyber Risk Management
- MIS for operational risk
- Contingency Strategies-BCP and Disaster Recovery
- Monitoring & Control of Operational Risk
- Role of internal Audit in Operational Risk Management

METHODOLOGY

- **Mode of Delivery:** The program will be conducted through virtual (online) interactive lectures, case studies, presentations, and experience sharing via the ZOOM platform.
- **Participation Requirements:** Live sessions will be led by faculty members. Participants can join from their home or office using a Laptop, Desktop, iPad, or Smartphone. Login details will be shared on the registered email IDs 24 hours before the program.
- **Certification Criteria:** A minimum of 75% attendance is mandatory for the issuance of the certificate.

TARGET GROUP

Officers working in credit departments at branches, central processing cells, controlling offices, internal audit and training departments. (Banks may send their nominations in bulk.)

DURATION

3 Days - from 14th to 16th May 2025

Timings: 10.00 A.M. to 05.15 P.M. (First day session at 09.45 am)

FEES

₹ 6000/- (Six Thousand only) plus GST @18% aggregating to ₹ 7080/- per participant
(In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute's account as given below:

Beneficiary Name	:	Indian Institute of Banking and Finance
Name of the Bank Branch	:	State Bank of India, Vidyavihar (West), Mumbai.
SB Account No	:	42895503864
IFSC Code	:	SBIN0011710
PAN No. : AAATT3309D	GSTN No. :	27AAATT3309D1ZS

In case of any quires, kindly contact

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**** Last Date of Registration is 09th May 2025 ****

To register kindly email us the following details

Sr. No.	Name (as required on certificate)	Institution Name	Branch/ Office/Department	Designation	Mobile No. (WhatsApp)	E-mail Id
1	Ms.					
2	Mr.					
Add additional rows as required						

Institution Details	
Name of Bank / FI	:
Address (where certificate is to be sent)	:
GST No.	:
PAN No.	:
Details of Nominating Official	
Name	:
Designation	:
Mobile No.	:
E-Mail Id	: